



# RedTail Golf Center



## Attention Valued Customers and Guests

We plan to keep our business open during the current situation surrounding the Coronavirus response. Our staff is taking preventative measures to ensure we are providing the highest level of safety & cleanliness to our guests.

We are following guidelines established by the CDC, and have implemented additional health, safety & sanitation measures to mitigate risk and reduce the spread of germs.

We expect for all guests (as well as our staff) to use good hygiene practices when visiting our facility to protect the health of other guests and our staff.

**MASKS - RedTail staff are all required to wear masks at all times inside the Pro Shop. Customers are highly encouraged to wear masks when inside the Pro Shop and on the driving range**

**PHYSICAL DISTANCING** – You must maintain at least 6 feet of distance from others at all times. Refrain from handshakes, hugs or any other physical contact with others.

**PRO SHOP LOGISTICS/PHYSICAL DISTANCING - Our Pro Shop is open, but we are limiting the number of customers that are allowed inside the pro shop to a maximum of 10 people.**

**DRIVING RANGE PHYSICAL DISTANCING - All driving range stations are 10 feet apart. Please maintain at least 6 feet between other customers or staff while on the driving range.**

**FREQUENT CLEANING & DISINFECTING** - we are cleaning & disinfecting our pro shop, bathrooms and driving range regularly (every hour). Moreover, we are sanitizing and disinfecting all golf carts and push carts after each use.

### Other Steps Being Taken by RedTail to Ensure the Safety for our Staff & Customers

- Temperature Monitoring for Pro Shop entry - we will be taking the Temperature of all customers before entering our Pro Shop. Any customer registering a Temperature outside of CDC guidelines will not be allowed to enter the Pro Shop.
- Booking a Tee time - You may book your tee-time online or by calling the pro shop.
- Methods of Payment - You may pay in-person at our check-in location in front of our pro shop. Or, you can pay over the phone. Please note physical distancing guidelines must be adhered to at all times.
- Do not remove flagstick at any point during the course of play.
- The Cups have been flipped to make the holes more shallow. This will allow easier retrieval of your golf ball without touching the flagstick. Please do not touch the flagsticks while playing.
- Golf carts are thoroughly cleaned and sanitized after each use.
- Only to-go orders in our dining facilities. No seated Options.
- Frequent Cleaning and Disinfecting all areas of the Pro Shop, Bathrooms & driving range
- Frequent hand washing and disinfecting by our staff.
- Disinfecting Flagsticks, golf carts, push carts and benches everyday.
- All bunker rakes, ball washers and removable benches have been taken off the golf course

Thank you, Golf Course Management